

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Domestic Abuse**Lead:** Chair of the Domestic Abuse and Sexual Violence Executive Group (DASVEG)**Aim:** Support delivery of the Domestic Abuse Strategy (in development) to prevent abuse, provide services, reduce risk and work in partnership

No.	Objective / Planned Outcomes (What do we want to achieve from our partnership activities?)	Actions (What actions do we need to take to deliver the planned outcomes?)	Measure (How will we monitor delivery of the planned outcomes?)	Timescale (Delivery date?)	Lead Agency (Who will feedback on this action?)
1.1	Improving practices: Commission and support the Domestic Homicide (DHR) process on behalf of CSPs across Kent and Medway with the aim to learn lessons, improve practice and ensure changes are implemented	<ul style="list-style-type: none"> Undertake DHRs where the criteria has been met 	<ul style="list-style-type: none"> No. of DHRs commissioned and published 	Ongoing	Kent Community Safety Team (KCST)
		<ul style="list-style-type: none"> Cascade lessons learnt through the delivery of frontline practitioner seminars, briefings and reports, engaging with the KCSP, local CSPs and Commissioned Services. 	<ul style="list-style-type: none"> Seminars delivered and no.s of people lessons have been shared with Feedback received from seminar attendees 	March 2019	
		<ul style="list-style-type: none"> Undertake joint mapping of lessons learnt themes from case reviews undertaken by the Safeguarding Boards for Children and Adults as well as DHRs. 			
		<ul style="list-style-type: none"> The DHR Steering Group will monitor action plans from completed reviews and ensure that changes are implemented by partner agencies. 	<ul style="list-style-type: none"> Changes in practice instigated by partner agencies 	Ongoing	
1.2	Supporting victims: People experiencing domestic abuse access effective support which meets their needs	<ul style="list-style-type: none"> Ongoing monitoring and reporting of One Stop Shop attendance shared with partners to ensure effective support to victims 	<ul style="list-style-type: none"> Monitoring of attendance at One Stop Shops 	Ongoing	Kent Community Safety Team (KCST)
		<ul style="list-style-type: none"> Updates provided to partners about the commissioned multi-agency funded integrated domestic abuse service 	<ul style="list-style-type: none"> Provision of the annual report and snapshot data 		KCC Commissioned Services
1.3*	Supporting victims: Supporting adolescents who have lived with domestic abuse	<p>Funding from KCSP / PCC</p> <ul style="list-style-type: none"> Provision of psychotherapeutic counselling service for adolescents for a pilot initiative of six months in Canterbury & Swale. 	<ul style="list-style-type: none"> Project Feedback 	September 2018	Rising Sun

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1.4*	Supporting victims: Review and refresh the Kent and Medway Domestic Abuse Services Website	<i>Funding from KCSP / PCC</i> <ul style="list-style-type: none"> Work with DA professionals and users to refresh and develop the website to ensure that it is more user friendly and accessible. 	<ul style="list-style-type: none"> Website has been updated Usage of the website is monitored 	March 2019	Kent Community Safety Team (KCST) / Domestic Abuse Tactical Group
1.5	Improving Practices: Support development of a new domestic abuse strategy for Kent and Medway	<ul style="list-style-type: none"> Work with partners within the Domestic Abuse and Sexual Violence Executive Group (DASVEG) and the Domestic Abuse Tactical Group to support development of a new domestic abuse strategy and delivery plan. 	<ul style="list-style-type: none"> Strategy and delivery plan is in place Actions from the plan have been incorporated into the CSA Action Plan 	March 2019	Domestic Abuse Tactical Group

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Road Safety**Lead:** Director of Operations, Kent Fire and Rescue Service**Aim:** Raise awareness of Road Safety issues across the County to help reduce the number of people killed and seriously injured on Kent roads

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
2.1*	Raising awareness: Reduce young driver / passenger casualties through education and changing behaviours	<ul style="list-style-type: none"> Review of the Licence to Kill programme to ensure the aims and objectives of the programme are still appropriate and are being delivered. 	<ul style="list-style-type: none"> Outcomes of the review implemented No. of young people addressed Feedback received from attendees 	March 2019	Kent and Medway Road Casualty Reduction Partnership Delivery Group
		<p><i>Funding from KCSP / PCC</i></p> <ul style="list-style-type: none"> Deliver the Licence to Kill (L2K) programme to young people across Kent. 		March 2019	
2.2	Ensuring consistency: Raise awareness of road safety campaigns across partnerships to facilitate joint working.	<ul style="list-style-type: none"> Share details of road safety campaigns and events with local Community Safety Partnerships via the Safer Communities Portal and promote consistent messaging. 	<ul style="list-style-type: none"> Details of information shared Feedback from the Road Casualty Reduction Partnership and/or district colleagues on activities 	Ongoing	Kent and Medway Road Casualty Reduction Partnership Delivery Group
2.3	Improving Practices: Support delivery of the Kent and Medway Road Casualty Reduction Partnership Action Plan	<ul style="list-style-type: none"> Work with partners within the Road Casualty Reduction Partnership to deliver the action plan. 	<ul style="list-style-type: none"> Actions from the plan are incorporated into the CSA Action Plan 	Ongoing	Kent and Medway Road Casualty Reduction Partnership Delivery Group

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Substance Misuse**Lead:** Consultant in Public Health, Kent County Council**Aim:** Work together in partnership to reduce the harm of drug and alcohol misuse

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
3.1	Partnership working: Work in partnership to embed and deliver the five themes from the multi-agency Kent Drug and Alcohol Strategy (detailed below)	<ul style="list-style-type: none"> Ongoing engagement with local community safety partnerships via Community Safety Managers and CSP meetings to address relevant issues identified by the Strategy. 	<ul style="list-style-type: none"> CSPs are aware of the strategy and are implementing activity relevant to identified local issues and concerns 	Ongoing	KCC Public Health
		<ul style="list-style-type: none"> Highlight issues and share effective practice with partners in relation to licensed drinking establishments through the Kent & Medway Strategic Licensing Group 	<ul style="list-style-type: none"> Good practice shared Outcomes achieved 	Ongoing	Kent Community Safety Team (KCST)
3.2	Resilience: More people understand the problem and get the right help at the right time	<ul style="list-style-type: none"> Liaise with partner organisations to consider opportunities for joint training offers to frontline staff ensuring consistency and quality of training Provide frontline staff with the understanding and tools to support those in need of treatment 	<ul style="list-style-type: none"> Increased no. of staff receiving training Increased no. of IBA (Identification and Brief Advice) and appropriate referrals to treatment services 	January 2019	KCC Public Health
3.3	Identification: Assess the impact of alcohol as a factor on domestic abuse in Kent to inform future plans and activities.	<ul style="list-style-type: none"> Public Health Observatory to work with partners to explore the potential to source data which could inform research into the extent that alcohol is a factor of domestic abuse in Kent Outcomes from the research to be shared with domestic abuse practitioners and substance misuse providers 	<ul style="list-style-type: none"> Data is available and can be sourced Research project is completed and outcomes shared Further action is identified 	March 2019	KCC Public Health

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3.4	Early Help and Harm Reduction: Support the delivery of Community Alcohol Partnerships (CAP) in Kent	<ul style="list-style-type: none"> Community Safety partners including Community Wardens to provide intelligence to help identify new CAP areas. Expansion of the scheme with public and partnership engagement in areas of identified need 	<ul style="list-style-type: none"> No. of CAPs in place New areas identified Success stories 	Ongoing	KCC Public Protection
3.5	Recovery: People have hope and support to recover from addictions and live long, full and productive lives.	<ul style="list-style-type: none"> Increase awareness with partners of the commissioned treatment services and how to access them 	<ul style="list-style-type: none"> Increased no. of people accessing treatment 	Ongoing	KCC Public Health
3.6	Supply: Partners to work with Kent Police in addressing County Lines and drug dealing in Kent	<ul style="list-style-type: none"> Partnership participation in operations to help tackle knife crime and develop intelligence linked to drug dealing. Develop a comprehensive problem profile to inform partnership working and activity. Development of effective 4P plans to focus on intelligence gathering 	<ul style="list-style-type: none"> No. of operations delivered Outcomes achieved Production of local profiles 	Ongoing	Kent Police

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Anti-Social Behaviour**Lead:** Head of Strategic Partnerships, Kent Police**Aim:** Tackle the problems caused by Anti-Social Behaviour through effective partnership working

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
4.1	Improving practices: Ensure the ASB tools and powers introduced by the Crime and Policing Act 2014 are effectively embedded at a local level and are being used.	<ul style="list-style-type: none"> Ongoing sharing of best practice, including documentation (notices, templates etc.) via the Safer Communities Portal, newsletter and partnership groups. Monitor use of ASB tools and powers by Local Authority partners and where appropriate provide support and guidance as needed 	<ul style="list-style-type: none"> Best practice is shared between partners Use of the tools and powers by each local authority is collated every 3-6 months Support provided by the KCST if applicable 	March 2019	Kent Community Safety Team (KCST)
4.2	Ensuring consistency: Education and enforcement of licensing conditions in the Night Time Economy (NTE) to help prevent anti-social behavior and crime.	<ul style="list-style-type: none"> Undertake eight multi-agency operations with partners to address night time economy (NTE) anti-social behaviour and support licensing objectives based on intelligence and identified need. 	<ul style="list-style-type: none"> No. of operations completed Follow up actions undertaken by participating agencies Outcomes achieved 	March 2019	Kent Community Safety Team (KCST)
4.3	Raising awareness: Working with partners to promote the use of reporting tools such 'Country Eye'	<ul style="list-style-type: none"> Raise awareness and promote the use of Country Eye to help address the issues of fly-tipping and other types of anti-social behavior in the countryside. 	<ul style="list-style-type: none"> Inclusion in the newsletter Promotion with partners 	Ongoing	Kent Community Safety Team (KCST)

Note:

In previous years the KCSP has supported delivery of ASB activities through the development of the ASB case management system known as Themis; facilitating workshops/discussions to implement new ASB legislation introduced in the Crime and Policing Act 2014; provision of guidance and training to embed the use of the tools and powers; and sharing of good practice. Whilst ASB continues to be identified as an issue across the county and therefore remains a priority within the Kent Community Safety Agreement, all of the operational activity is undertaken by district/borough community safety partners.

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Serious and Organised Crime**Lead:** Head of Strategic Partnerships, Kent Police**Aim:** Reduce harm to our communities caused by Serious and Organised Crime

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
5.1	Improving Practices: Support delivery of the newly developed Kent and Medway Gangs Strategy	<ul style="list-style-type: none"> Work with partners to raise awareness of the multi-agency Gangs Strategy and support delivery of actions identified within the gangs action plan. 	<ul style="list-style-type: none"> Partners are aware of the Strategy Partnership activity is fed into the multi-agency Risks Threats and Vulnerabilities Group 	March 2019	Kent Community Safety Team (KCST)
5.2*	Providing the tools: Scope existing intervention provision and identify opportunities to commission new bespoke gang intervention to divert and protect those vulnerable to gang association.	Funding from KCSP / PCC <ul style="list-style-type: none"> Work with district colleagues to identify and commission an appropriate training package to assist local front line professionals to develop their knowledge and skills. 	<ul style="list-style-type: none"> No. of people trained Key skills learnt Feedback on implementation 	March 2019	Kent Community Safety Team (KCST)
		<ul style="list-style-type: none"> Work with partners to bid for funding from the Government's 'Trusted Relationship Fund' to support delivery of intervention work with young people at risk of exploitation through gangs / county lines. 	<ul style="list-style-type: none"> Submission of funding bid supported by key partners 	June 2018	Kent Community Safety Team (KCST)
		<ul style="list-style-type: none"> Support implementation of the project with partners across the county if funding bid is successful. 	<ul style="list-style-type: none"> Implementation of the project (if funding is successful) 	March 2019	
5.3	Improving practices: Identify, disrupt and dismantle mapped Organised Crime Groups (OCGs) and reduce the harm caused to individuals and communities	<ul style="list-style-type: none"> Work in partnership under the 4P principles (Pursue/Prevent/ Prepare/Protect) to share intelligence, establish risks and work effectively to mitigate them through Local SOC panels, partnership working groups and the sharing of OCG profiles. Explore the potential for delivering a partnership professional development training event led by Kent Police to include Op Scorpion, partnership role and sharing best practice 	<ul style="list-style-type: none"> Co-ordinated approach to SOC implemented Success stories Inspection of Police / CSP activity Regular review of OCG activity at a local level Number of OCG's mapped by District 	Ongoing	Kent Police

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5.4	Partnership working: Work with partners to develop leads / contacts within partner agencies	<ul style="list-style-type: none"> • Work with partners to establish links within partner organisations to facilitate raising the profile of Serious and Organised Crime (SOC), the impact of OCGs and facilitate support for SOC Partnerships 	<ul style="list-style-type: none"> • Development of a Strategic Board to direct partnership activity • Service Level Agreement with partners to support SOC partnerships 	March 2019	Kent Police
5.5	Delivering Objectives: Working in partnership to deliver recommendations where appropriate from the 2017 conference 'Protecting Vulnerable People from Organised Crime'	<p>Many of the recommended actions below link to actions identified within this action plan:</p> <ul style="list-style-type: none"> • Improve information sharing (see 5.3) • Widen reach of available training across agencies (see 5.2 & 5.3) • Raise awareness amongst young people of the issues and supporting services • Raise public awareness • Work strategically to strengthen responses to tackling organised crime (see 5.1 & 5.4) 	<ul style="list-style-type: none"> • See above measures 	March 2019	Kent Community Safety Team (KCST)

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Safeguarding Vulnerable People**Lead:** Head of Public Protection, Kent County Council**Aim:** Raise awareness of safeguarding issues and work in partnership to protect vulnerable people

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
6.1*	Raising awareness: Raising awareness of online safety issues across agencies with a particular focus on staff working with Children, Young People and Vulnerable Adults	<i>Funding from KCSP / PCC</i>	<ul style="list-style-type: none"> No. of people engaged Survey feedback on use of the learning and behavioural changes 	March 2019	Kent Community Safety Team (KCST)
		<ul style="list-style-type: none"> Provide train the trainer cyber-crime and online safety sessions during 2018/19 to partners from across the County 	<ul style="list-style-type: none"> No. of alert messages Case studies 	March 2019	
6.2	Raising Awareness: Raise awareness of and support the work being undertaken by the Kent and Medway Suicide Prevention Steering Group.	<ul style="list-style-type: none"> Share and highlight suicide prevention campaigns (such as 'Release the Pressure') and promote free to access suicide prevention training, across community safety partners and frontline staff. 	<ul style="list-style-type: none"> Partners are aware of the ways that they can support Suicide Prevention activities Good practice and campaigns are shared with partners Partners attend and complete suicide prevention training 	March 2021	KCC Public Health
6.3	Co-ordination and consistency: Work in partnership with the Safeguarding Boards (Childrens and Adults) to raise awareness of safeguarding issues and link into specific local and national campaigns.	<ul style="list-style-type: none"> Co-ordinate community safety partner activities in relation to the Adult Safeguarding Awareness week in October 2018 linking into the wider partnership work of the Kent & Medway Adult Safeguarding Board Work with the Safeguarding Boards to undertake joint mapping of lessons learnt themes from case reviews (see action 1.1) to identify shared learning outcomes. 	<ul style="list-style-type: none"> Details of the activities delivered Feedback from events Shared learning outcomes disseminated to partners 	Ongoing	Kent Community Safety Team (KCST)

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6.4*	Supporting people: Support vulnerable people targeted by scammers to minimise the impact and reduce future risk.	Funding from KCSP / PCC <ul style="list-style-type: none"> Installation of tru-Call devices in the homes of vulnerable scam victims through an ongoing Scam Awareness programme delivered by the Kent Community Warden Service in partnership with Kent Trading Standards. 	<ul style="list-style-type: none"> No. of people supported Behavioural changes Success stories 	March 2019	KCC Public Protection
		Funding from KCSP / PCC <ul style="list-style-type: none"> Production of a short financial abuse video that highlights the significant detriment caused to vulnerable adults from doorstep crime, scams and mail/phone/email fraud. 	<ul style="list-style-type: none"> Survey feedback on increased awareness No. of views of the video Increased no. of trained Friends against Scams 	March 2019	KCC Public Protection
6.5	Understanding the problem: Develop an understanding of the impact of social isolation and loneliness and raise awareness with partner agencies.	<ul style="list-style-type: none"> Work with partners to research the impacts of social isolation. Share information with partners of the findings and raise awareness with agencies. 	<ul style="list-style-type: none"> Research undertaken Information shared with partners. 	March 2019	Kent Community Safety Team (KCST)
6.6	Understanding the problem: Develop an understanding of models and methods of working with vulnerable entrenched rough sleepers that best protects them and reduces risk	<ul style="list-style-type: none"> Work with districts and providers to understand the current profile of rough sleepers Explore and research methods and models of support Develop and pilot model of delivery Report findings 	Details to be confirmed	To be confirmed	KCC Commissioned Services

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2018/19**Priority:** Preventing Extremism and Hate**Lead:** Prevent and Channel Strategic Manager, Kent County Council**Aim:** Work together in partnership to address the issues of extremism and hate and support community cohesion

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency / Officer
7.1	Prevention: Work in partnership to share information and embed the Channel Referral process to help Prevent violent extremism.	<ul style="list-style-type: none"> Ongoing sharing of information and guidance with community safety partners via the Community Safety Managers subgroup of the Prevent Duty Delivery Board (PDDDB) and the Safer Communities Portal Awareness raising of the Channel referral process and partnership engagement with the Channel Panel to prevent radicalisation 	<ul style="list-style-type: none"> Updates on information shared Feedback from partners Channel panel reports Success stories 	Ongoing	KCC PREVENT Team
7.2	Understanding the problem: Raise awareness of extremism and hate and identify current and future partnership activities	<ul style="list-style-type: none"> Develop and deliver a Community Safety Conference on behalf of Kent and Medway partners on the theme of Preventing Extremism and Hate including community cohesion 	<ul style="list-style-type: none"> No. of organisations and staff in attendance Feedback from the event 	November 2018	Chair of the KCSP Conference Subgroup
7.3	Ensuring Consistency: Understand the impact of the changes made to the Government's CONTEST Strategy and the duties for partner organisations.	<ul style="list-style-type: none"> Work with the Prevent Duty Delivery Board (PDDDB) to understand and implement relevant changes identified in the CONTEST Strategy; 	<ul style="list-style-type: none"> Information is shared with partners Relevant actions are included in the CSA Action Plan 	March 2019	KCC PREVENT Team
7.4	Understanding the problem: Work in partnership to share information to help understand and address Hate Crimes.	<ul style="list-style-type: none"> Ongoing sharing of information, guidance and best practice from the Hate Crime Forum; Work with partners within the Hate Crime Forum to deliver actions from the Hate Crime Action Plan. 	<ul style="list-style-type: none"> Relevant actions from the plan are incorporated into the CSA Action Plan 	March 2019	Chair of the Hate Crime Forum